

WE ARE OUT OF HIBERNATION!



DOUGLAS
AUTOMOTIVE
— Service with Integrity —

FUEL for Thought

Congratulations on making it through the polar vortex!

It's finally springtime, and summer is right around the corner. There are certain services your car may need to stay running at optimal performance as the weather continues to warm up. For most vehicles, some maintenance is required every few months, while other vehicles may only require it seasonally. Whatever the season, we want to help you keep your vehicle operating at peak performance.

Now is the Time to:

- Schedule oil and filter change
- Test your battery
- Check your tire pressure
- Replace your wiper blades
- Check all fluids
 - Radiator/Cooling
 - Brake Fluid
 - Power Steering
 - Transmission System
 - Differential
- Check air and cabin filters

Don't forget to have your air conditioning/serpentine belts checked and to have your tires rotated.

Sound overwhelming? Just give us a call at one of our three convenient locations. Each vehicle manufacturer recommends certain services at specific intervals to help keep your vehicle performing at peak levels. We'll show you what services are best for your vehicle now, and those that can wait until fall.



We're proud of the reputation we've achieved and proud to offer Valvoline Products backed by its comprehensive Service Plus Program. Valvoline backs the protection with a Limited Lifetime Guarantee with coverage up to \$4,000 for each critical system as long as you stay current on services. **Check with any of our Service Advisers for details.**

The Hidden Dangers of Potholes



No doubt about it, potholes are a terrible annoyance. They're everywhere. And with an aging road system still being fixed with old technology, they're only getting worse. Yet more troublesome is the fact that they cause billions of dollars in vehicle damages as well as highway fatalities.

To protect you and your family, here are some helpful tips to help avoid these nasty tire biters:

- Make it a habit to keep tires properly inflated
- Eliminate driving distractions
- Look ahead for road hazards
- Be watchful of puddles - it might be a pothole in disguise
- Keep a safe distance from other vehicles

If you see a pothole, use caution. Check your surroundings before slamming on the brakes or swerving suddenly to avoid it.

Come see us if you are experiencing any of the following:

- Tires or rims damaged
- Steering wheel feels shaky
- Leaking fluid under your car
- A noisy exhaust system

Synthetic vs. Conventional Oil: What's the Best?

Like their synthetic counterparts, conventional oil goes through an extensive refining process and contain additives to help with properties like anti-wear, friction reduction and long life.

Synthetics can also be derived from crude oil, and typically generally contain higher quality base oils that are more extensively processed. They often contain different additives than conventional oils, which are designed for extra wear protection and higher stability to temperature and shear.

In general, synthetics are less resistant to break-down, which make them last longer. Thanks to a higher viscosity index, synthetics are also more resistant to high temperatures, and able to flow better in colder temperatures (helping to protect from engine wear).

At Douglas Automotive, we recommend Valvoline full synthetic motor oils as they exceed specifics of other motor oils. Additionally, all of Valvoline's full synthetic motor oils are API licensed to ensure quality for North American vehicle application

Not sure of your options? Our service advisors have plenty of information to help you with your selection. Don't hesitate to call. We're happy to discuss your options and make sure "oil well that ends well."



Around the Shop

Our 11th Annual Art Contest is Underway

Last year, over 400 students took part in the Douglas Automotive Art Contest. This year, the contest is as popular as ever with multiple schools and hundreds of elementary students from Barrington, Crystal Lake and Fox River Grove, grades K-5 are taking part in the program. The contest launched in March with the theme: "Imagine A Car That is at Home on the Farm." The final judging will take place in early May. Who knows what these budding artists will come up with this year?!! We'll keep you posted!



PHOTO: Doug McAllister, owner of Douglas Automotive, celebrates with two of the many talented artists who took part in the 2018 Douglas Automotive Art Contest.

Douglas Offers Free Prom Contracts

We want everyone to have a happy, safe prom season like we did "back in the day." We're offering free promo contracts at any of the Douglas Automotive shops. No purchase necessary. Whatever it takes, let's all work to keep our children safe this prom season!



Douglas Automotive Says, "Yes!"

We've all been there. We discover we need an oil change, or some strange evil sound is coming from under the hood of our vehicle, and it throws us off our schedule. No problem. Just come in and we'll get your car into one of our service bays right away. Our new scheduling process has allowed us to increase the amount of work we are able to complete. Our certified technicians are prepared to diagnose problems quickly and get you back on the road safely.

Hot Off the Presses!

Recently the editor of *Ratchet and Wrench Magazine* (RW) published a story about our very own Doug McAllister for its publication. In fact, they liked the story so much, they called attention to it in a prominent position of their magazine... The Cover!



Celebrate Fox River Grove's Centennial With Douglas Automotive



Did you know that Fox River Grove became the ninth Village in McHenry County in 1919?

Well, we didn't have a shop back then, but we're in Fox River Grove today! Douglas Automotive, along with other businesses in this community is helping to sponsor celebration events in honor of the Villages 100th Anniversary. From historical trolley tours and fireworks to a centennial carnival and "Floatin' Through the Decades" parade, there's plenty of fun for everyone this year. We have information about all the events at our shop, or visit FoxRiverGrove.org.

Guess What Time it is...



Here's your chance to decide what businesses are the best of the best. We're honored to be a multiple award winner and

are asking for your support again. Voting is open from April 1 - 21. Each person is allotted one vote per day for the duration of the contest. Please vote (and invite your friends to vote) for Douglas Automotive for best Auto Repair and Tire Shop.

Help us continue our legacy of being the best by voting in the 2019 Best of the Fox awards. As an added bonus, voters this year will be given an opportunity to win a \$500 Meijer gift card.

Thank you!



BARRINGTON
417 W. Main Street
Barrington, IL 60010
847-796-6063

CRYSTAL LAKE
123 E. Virginia Rd.
Crystal Lake, IL 60014
815-506-9059

FOX RIVER GROVE
416 Northwest Hwy.
Fox River Grove, IL 60021
847-462-4026



Like the Douglas Automotive Facebook page today for access to **EXCLUSIVE COUPONS, tips and discussions.**

TRIVIA CHALLENGE

WIN a \$25 Gas Card!

Every issue includes a trivia contest for a \$25 gas card. The first ten people to call us with the answer to our trivia question are entered in a drawing at the end of the month. We make it easy! Just read the newsletter for answers to this issues trivia question and give us a call at any of our Douglas Automotive Repair Shops.

Congratulations to our Winter Winner:
Troy Marineau, Crystal Lake Customer

This issue's question:
Who are the people featured in our Prom Contracts story?

SPRING SPECIAL \$39.95

+Tax and Disposal Fees

Special Includes:

- Deluxe Oil Change
- Brake Inspection
- All Fluid Levels Inspection
- Lights Check
- Radiator & Coolant Inspection
- Tire Rotation
- Belts & Hoses Inspection
- Battery & Charging System Test
- Road Test & More!

A \$130 Value! Only \$39.95 plus tax and disposal.

Offer expires 5/31/19. Call store for complete details. Most cars/light trucks. Includes up to 5 Qts. of oil & new filter. Full synthetic oil is extra. Cannot combine with other offers.